



This course will provide IRCC members with an overview of their roles and responsibilities as a facilitator. It will also equip them with tips, techniques and the dos and don'ts of facilitation. The IRCC members will be trained as facilitators to lead, guide and enable across different engagements. Facilitation enhances the interactions between individuals and groups in order to focus on results.

# FACILITATION SKILLS WORKSHOP

## Programme Outline

- Overview
- Understanding of the role of a facilitator
  - 6 types of reasoning
  - Role Plays
  - Core Practices
- Dealing with non-supportive behaviours
  - "SIODA" Framework
- Group Discussions on community-based scenarios affecting social cohesion

## Workshop Objectives

- To increase ownership and avoid blame.
- Ability to affirm and deal with emotions that build self-esteem and confidence.
- To promote racial and religious harmony and interaction among communities via a framework/system by exploring a more structured approach which could include rules of engagement etc.
- Practice active listening and asking questions to draw out the sharing of personal stories from participants in small groups to increase authenticity and engagement during discussion.
- Use of positive language and framework for responding to varying scenarios.
- How to facilitate diversity-based issues and discussions.

**Date: 23 April 2016**  
**Time: 9am to 1pm**  
**Venue: HDB HUB (Bedok Room), Basement 1**  
**Address: 480 Lorong 6 Toa Payoh**  
**Singapore 310480**

## Target Audience

IRCC members and Representatives from Religious Organisations

